

G.A.I.C.

July 16, 2008

Attendees: *Larry Anderson, Brian Pillard, James Lamphere, Don Herz, Chris Plock, Terry Lowe, and Doug Thomas*

Approval Of Minutes:

The minutes from the May meeting were held over due to lack of quorum.

Statistics:

Web Trends (NT Stats)

Total NT Server hits were 15.5 million in the month of May, which still included the Public Works traffic cam robot hits. We had stopped the robot by June and our total NT hits for that month totaled 12,130,081. We will again begin to see increases in the traffic cam totals, as the traffic cam has been moved to the home page. Public Works increased 30.81% to a total of 1,658,917 hits in the month of June. Parks Department had nearly 250,000 total hits for the month for an increase of 25.58%. The Elections Commission had a decrease of 68.16% in hits to a monthly total of 13,985. The Public Defender's also dropped by 29.24% in hits to a June total of 2,725. Other agencies with decreases exceeding 25% during the month of June included Planning, Disaster Relief Effort, County Extension, and Information Services. The twelve surrounding townships combined had a decrease of 8.13% in total NT server hits.

Mainframe

The Multiprise Web hits in May totaled 458,764, and dropped back down to a total of 422,528 for the month of June. Fire had an all time high in May with 81,922 total hits.

IMS/Images

The IMS/Image Server hits in May totaled 713,903, and increased to a total of 748,387 hits for the month of June.

CJIS

Statistics show that during the month of June we had an all time high with 1,969,008 total hits. This figure is not accurate, as we had a runaway transaction. Accident reports had 32,963 hits and Criminal History Checks totaled 4,486.

Contractor Hits

Contractor Hits totaled 15,781 in the month of May and in June had 18,595 total hits.

User Sessions

Total User Sessions in June were 512,994, with a daily average use of 17,099.

Epayments:**Individual Verisign Activity**

On the revenue side, June had total collections of \$177,654.26 from 3,666 non-tax transactions. Animal license renewals had 249 transactions with total collections of \$6,194. A total of \$10,840 was collected on line for 642 paid parking ticket transactions. There were 25 monthly parking cards totaling \$1,681.70 and 25 parking debit cards totaling \$1,160. There were also 258 Event Parking transactions that totaled \$5,373. A total of \$7,050 was collected from 705 on line Criminal History checks. Season Swimming Pool Passes peaked in May with 436 on line sales totaling \$60,603, and 90 additional passes were purchased in June totaling \$12,307 in sales. Water/Sewer collections totaled \$133,048.56 from 1,672 on line transactions.

Epos Activity - County Property Taxes

County Property taxes totaled \$95,669.79 from 62 transactions.

Verisign Summary Activity

Total Verisign collections in June for the City were \$177,654.26 and the County's collections totaled \$95,669.79, with a combined total of \$273,324.05 from 3,728 paid transactions.

Asian Payment Frauds:

We are still receiving a few fraud payments, but we are guessing that these might physically have the card beings they have the security code and billing zip code to process the transaction. The fraud payments continue to be turned over to Lincoln Police for investigation. We have also discussed possibly blocking other than .USA domain levels.

Union Bank Debit Card Problems:

The Union Bank Visa Debit card issue has been resolved. Visa has changed a bad code that they have been sending to PayPal which was causing the rejection issue.

Traffic Camera Robots:

The Public Works traffic cam being hit by robots was responsible for the high NT server hits in April and May. In May the total hits for Public Works/CAM was over 3.6 million. After stopping the robot Public Works/CAM decreased their total hits in June down to a total of 434,234 hits.

On Line Property Tax Protest System:

The On Line Property Tax Protest System seemed to go well. We had a few people who printed the screen and sent that in, which did not save anything in the system. Next year you will be able to do everything on line, including signature, so there will be nothing to physically submit by mail.

On Line Golf Registration System Demonstration:

Chris Plock demonstrated the new On Line Golf Registration system to be piloted first at Pioneers. Dale Hardy will be getting PC's ready and going through training with his Pros, with hopes of going live with Pioneers around the end of July. Reservations for non-members will require a \$10 non-refundable deposit at the time you make your reservation, which will be applied to your golf fee. Members making reservations would not require a deposit. The system is set up very simple and should be easy to use.

Next Meeting:

September 17, 2008